



Sustainability & Environment Policy

Brackenridge Country Retreat & Spa places a high priority on implementing environmentally aware policies.

Our 'Green' Philosophy is: "Playing a positive role in making the world a better place. Not just the right thing to do, but our responsibility to the earth and future generations."

Brackenridge has adopted a continuous improvement approach with regard to sustainability and environmental practices, as our leadership and team members continue to seek methods to do things more smartly and in keeping with our philosophy to conserve the environment through responsible and sustainable practices.

By leading the way with best practices it ensures our competitiveness, improves our guest service, but ultimately preserves our environment and community where we operate.

It is our goal to:

- Act with integrity and honesty in maintaining and striving for an environmentally friendly accommodation offering, events venue and spa
- Reduce our carbon footprint without compromising on guest experience
- Encourage our guests, business partners, suppliers and team members to foster a 'green aware' attitude
- Embrace NIMBY Principle - work hard to keep our immediate environment well cared for (NIMBY=not in my back yard)



Green Programme Action Areas

The focus of our Brackenridge Country Retreat & Spa Green Programme is:

1. Energy conservation
 - 1.1 Setting temperature-controlled environments at 22 degrees
 - 1.2 Temperature controlled chillers
 - 1.3 Energy saving motors with variable speed settings which are controlled digitally to maximise efficiency
 - 1.4 Energy saving light bulb with a current phased in approach to convert the full property to LED before 2019
 - 1.5 Implementation of changes at each site to reduce energy consumption, including the education of staff, review of systems, and use of timers where applicable. This has also included a review of electricity plans to ensure we minimise the use of power at peak times
 - 1.6 Encourage Staff to be aware
2. Water conservation
 - 2.1 Bed linen policy - change after 3 days for long stay
 - 2.2 Encourage guests to re-use towels on a voluntary basis
 - 2.3 Water saving devices on all showers
3. Solid waste management (garbage, refuse, sludge, waste water)
 - 3.1 Septic systems in place for sewerage
4. Green cleaning
 - 4.1 We use 'septic friendly' chemicals for cleaning which are biodegradable
5. Recycling
 - 5.1 Scrap paper to be used where possible for scribble pads

- 5.2 Coffee grinds to be used in gardens rather than adding to rubbish
 - 5.3 Utilise email technology to replace printed documents where possible
 - 5.5 Gifting to charity or selling on second hand websites surplus hotel items when refurbishing or upgrading
6. Biodegradable packaging and products
- 6.1 Offer a “Green Meetings” package which includes notepads, pens and napkins which are all recyclable. Utilise water pitchers instead of bottled waters.
 - 6.2 Reducing paper and packaging use throughout the operation
7. Pro Nature
- 7.1 Planting of native New Zealand shrubs and trees to offset septic leach field
 - 7.2 Planting of herbs for use in kitchens and fragrant floral displays
 - 7.3 Planting of fruit trees to utilise their crop
 - 7.4 Ethically produced spa products that are not tested on animals
 - 7.5 Decorating studios and cottages with live plants i.e. succulents instead of cut flowers
8. Continuous Improvement & Education
- 8.1 'Green Team' meetings to review policy, add, update or change
 - 8.2 Promote our activities on the website, in media etc
 - 8.3 Promote to our guests through in-room communications about relevant initiatives
 - 8.4 Support local businesses and suppliers who adopt 'green' practices
 - 8.5 Offer Community Support particularly of events which adopt pro-green efforts

Updated Sharon Garrett | 080818